

# Shopping Guide

Best Modules offers a quick and easy shopping experience.  
With just four simple steps, you can easily order the products you need!  
For more detailed information, please click on the different categories in the menu below.



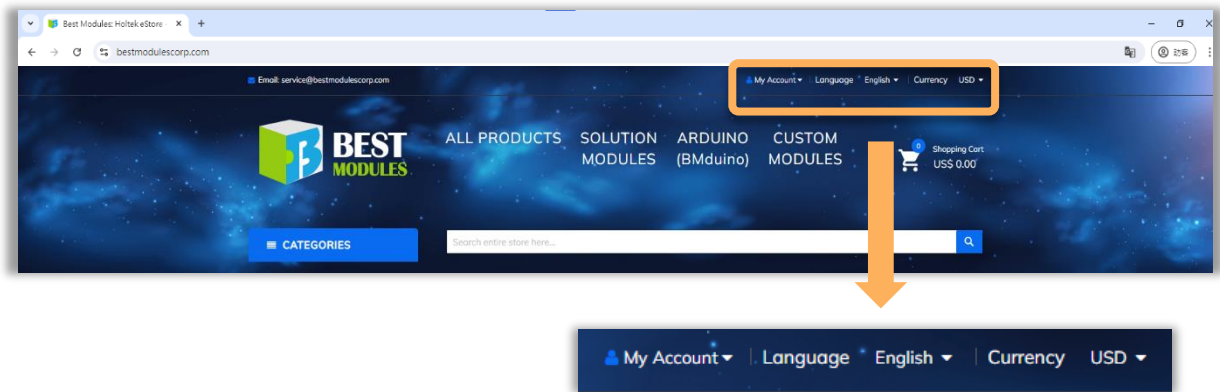
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## 1. Website Introduction

Our website supports three languages: English, Traditional Chinese, and Simplified Chinese. The currency will automatically convert based on the selected language.

If our system detects you are outside Taiwan and accessing a non-English version of the website, a pop-up will prompt you to switch to the appropriate language (English).



## 2. Register as a Member

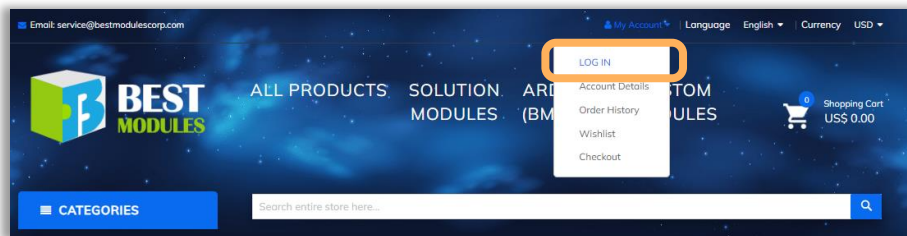
Before your first purchase, please register as a member on our website (only your name and email address are required). Follow these simple steps to quickly complete registration and enjoy exclusive member services.



### ● New Member Registration

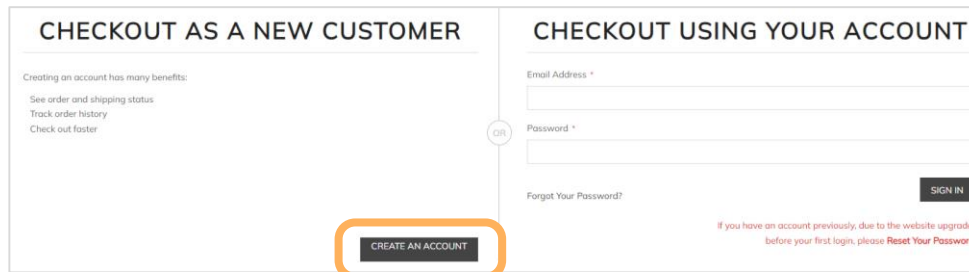
(1) Click on "Login":

In the upper right corner of the website, click on "My Account" > "Login".



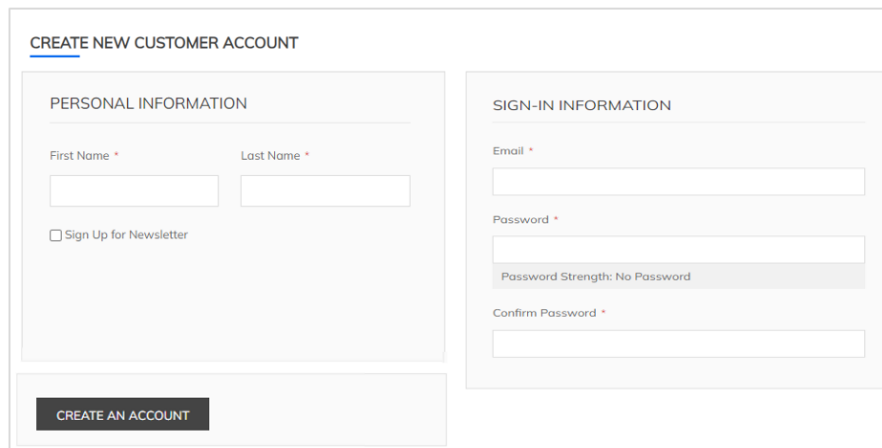
(2) Create an Account:

Click on "Create an Account" to be directed to the account creation page.



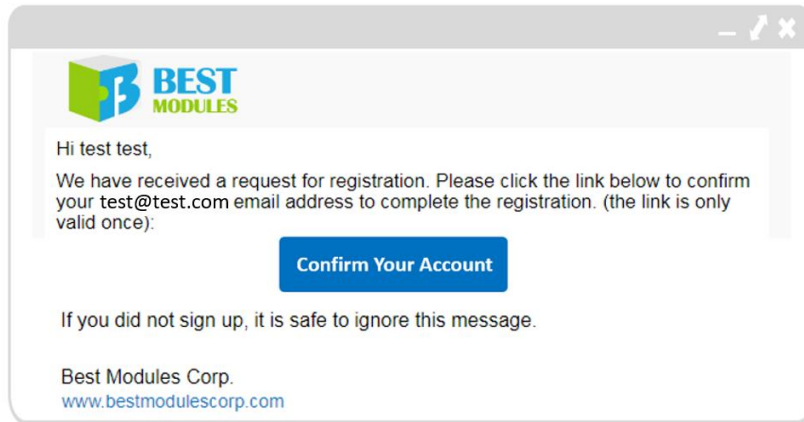
(3) Fill in Information:

Complete your personal information and click on "Create Account".



## ● Email Verification

Once your account is created, we will send a confirmation email to you. Please click on the "Confirm Your Account" button in the email to activate your account.



## ● Default Shipping Address

Next, go to "My Addresses" and add your contact information. This information will be set as your default shipping address for future orders.

- Account Dashboard
- Account Information
- Address Book
- My Orders
- Newsletter Subscriptions
- My Returns
- My Wish List
- My Support Tickets

### ADD NEW ADDRESS

Contact Information

姓氏 \*

名字 \*

Company

Phone Number \*

Fax

Address

Street Address \*

City \*

State/Province \*

Zip/Postal Code \*

Country \*

Go back

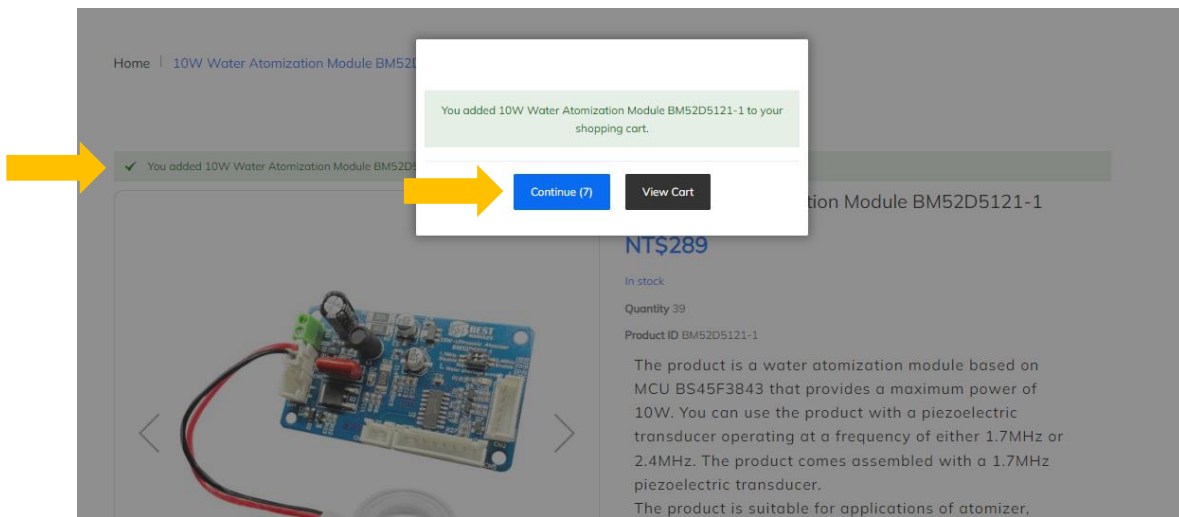
### 3. Shopping Process

Our website offers a simple and user-friendly shopping process. You can adjust your order at any time to suit your needs, making shopping more flexible and convenient.



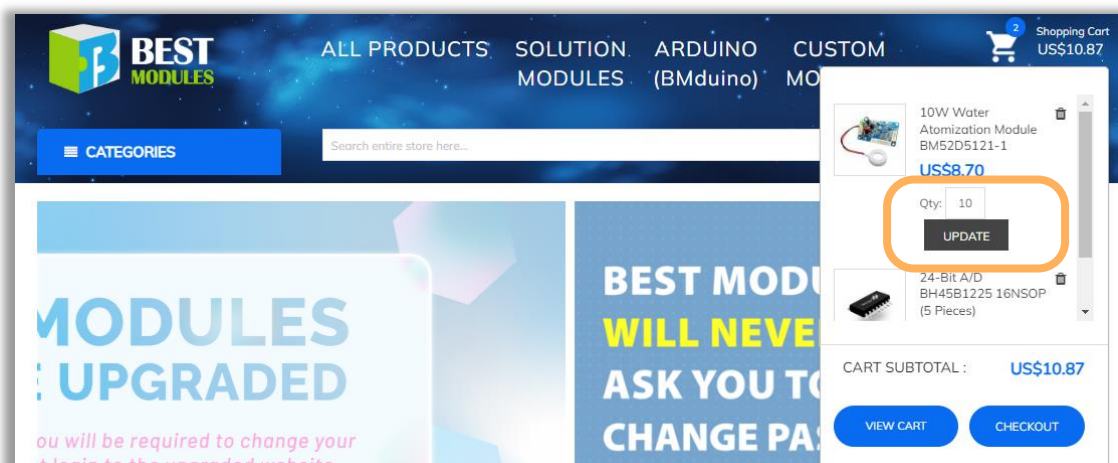
#### ● Add to Cart:

Click "Add to Cart" on the product page and select the desired quantity. A green message will appear upon successful addition. If you can't find the product you need or if the product is out of stock, please feel free to contact us for confirmation.



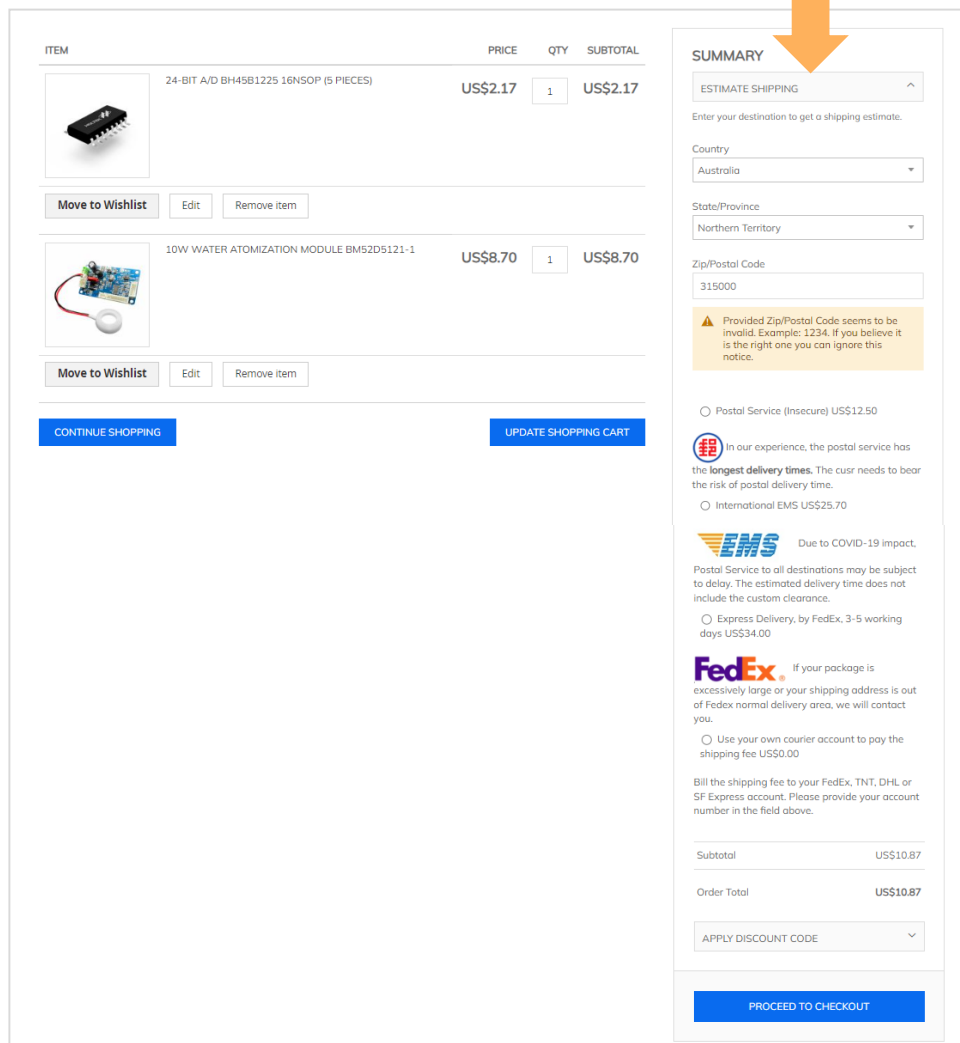
#### ● Modify Quantity:

If you need to modify the quantity, you can directly change the quantity of the product in the shopping cart and click "Update".



● **Order Amount & Shipping Fee Calculation:**

Click on "VIEW CART" to calculate shipping fees in real-time and confirm the order amount. This allows you to quickly grasp your order information and improve shopping efficiency. Once you have confirmed that the order information is correct, click "Proceed to Checkout" to place your order.



## 4. Checkout

Our checkout process is divided into two parts: **Shipping** and **Payment**. You can complete your order and receive a quotation in just four steps.

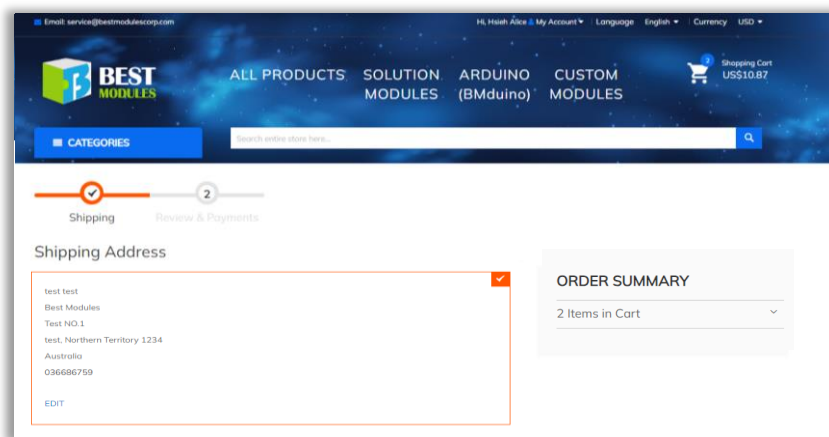


### ● Shipping Address:

Select the shipping address you want, or you can add a new address.

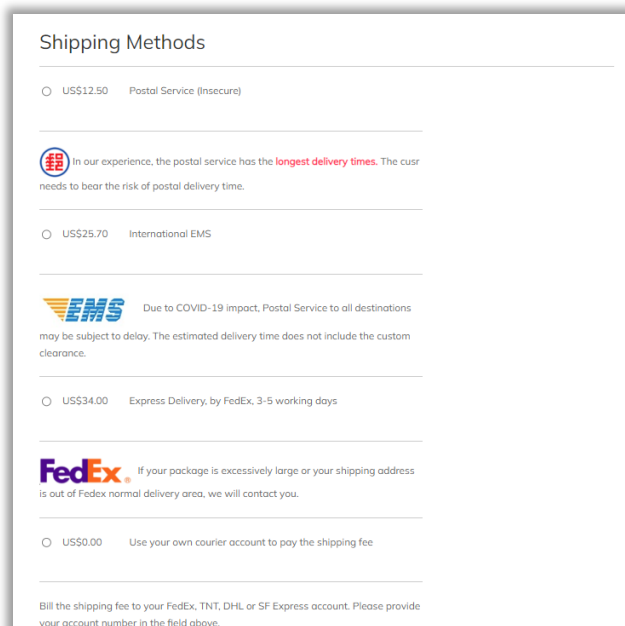
\*We recommend adding frequently used shipping addresses to "My Account/My Addresses".

Addresses added during checkout will not be saved.



### ● Shipping Method

Shipping methods and fees vary based on the delivery address and the order weight. Our website will automatically calculate the shipping fee, which will be displayed during checkout.

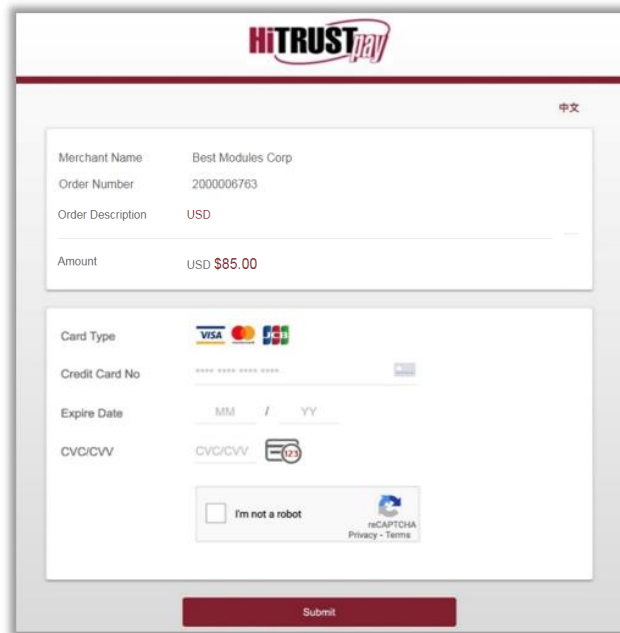


## 5. Payment & PI(Proforma Invoice)

We provide three payment methods: credit card, PayPal, and offline payment. Please choose the appropriate payment method according to your needs.

### ● Credit Card & PayPal:

You will be directed to the payment page where you can fill in your payment information to pay for your order.



**Note:** HITRUST is our credit card payment service provider.

### ● Offline Payment :

With offline payment, you do not need to pay online to place an order. Since banks will charge us handling fees for wire transfers, we require you to pay an extra fee of USD 35 for wire transfer if your order amount is under USD 2,500 (not including shipping fee).

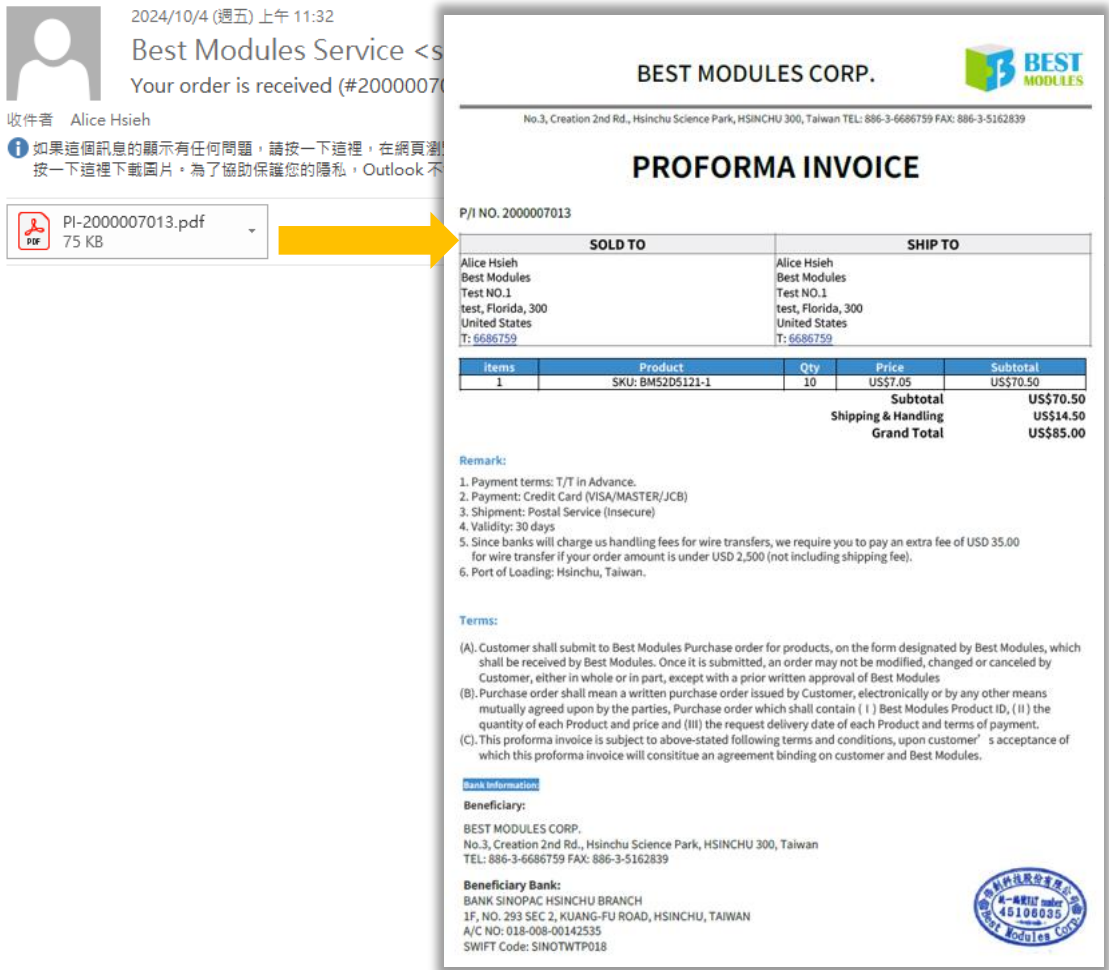
#### US Dollars (USD) payment bank account

- **Beneficiary:** BEST MODULES CORP.
- **Beneficiary Bank:**  
BANK SINOPAC HSINCHU BRANCH  
1F, NO.293 SEC 2, KUANG-FU ROAD, HSINCHU, TAIWAN
- **A/C NO :** 018-008-00142535
- **Swift Code :** SINOTWTP018

- **Notify:** After payment is completed, please email us with the bill to facilitate our reconciliation.
- **Period:** Each order will be kept for five days. If you need to extend the time limit, please contact us by email.
- **Details :** <https://www.bestmodulescorp.com/payment#offline-payment>

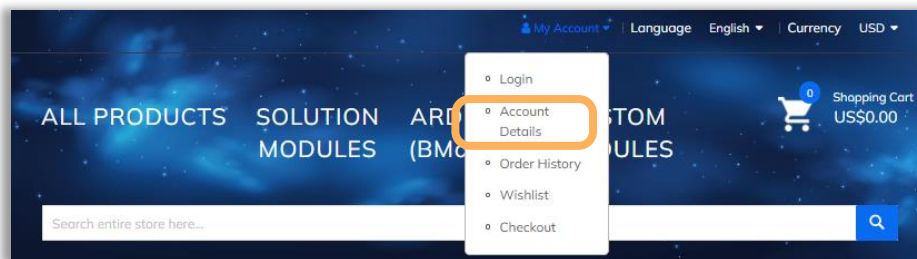
● **Proforma Invoice :**

After the order is successfully placed, the system will automatically send a confirmation letter and quotation to your inbox.



## 7. Order Status & e-mail notification

After placing the order, you can check the order status in **[My Account] -> [Account Information]**.



We will send you three separate emails to notify you of your order status:

- 1. Order Confirmed:** A Proforma Invoice will be attached.
- 2. Order Processing:** Your payment has been received, and the product is being prepared.  
Order details are attached.
- 3. Shipping Notice:** A tracking number will be provided for you to check the package status.

## 8. FAQ

### Q1. Can I use my own forwarder or shipping company for the shipment?

- Currently, we only accept your FedEx, DHL, TNT, or SF Express shipping accounts. For other requests, please contact us for further discussion.

### Q2. When will the product be shipped?

- In-stock products: Shipment will be made within 3 business days after payment.
- Pre-order/out-of-stock: Please contact us to confirm the delivery lead time.

### Q3. How long will it take to receive the product after it is shipped?

- Delivery times may vary depending on the shipping method and public holidays. Please contact us for confirmation.

### Q5. I didn't receive a verification email when registering. What should I do?

- Your email provider might have marked the email as spam. We recommend checking your spam folder first. If you can't find the verification email, you can resend it using this [link](#).

### Q6. What should I do if I forgot my account password?

You can reset your password by clicking "Forgot your password?" on the login page, or you can directly use this [link](#) to send a password reset email.


### Q7. How can I change my member account?


Since the member account is system-bound, you cannot change the registered email address yourself. If you need to make a change, please contact us, and we will assist you with the necessary steps.


● For detailed information, please refer to <https://www.bestmodulescorp.com/faq>


Please feel free to contact us if you have any questions



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